

Get ready for a TytoCare Visit



Patient Exam Setup Tips



Set Up for a Clear and Effective Exam:

Before starting, position the patient comfortably so they can easily see the provider on the screen. Make sure both you and the patient are well-aligned with the iPad to facilitate a smooth and accurate examination.



Environment:

Make sure that the patient is in a space where they can concentrate on the exam, away from distractions.



Patient preparation:

Provide simple, clear instructions before and during the exam.



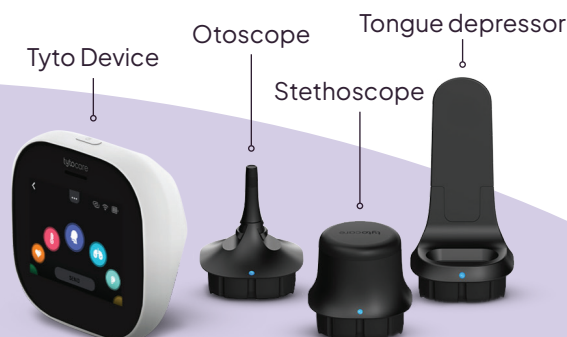
Performing exams on babies and toddlers:

Tyto Pro Tip: When examining children, involve them in the process by showing them images and letting them see what's happening on the screen. For example, have them look at the images of their own ear during the exam—they'll often find it exciting and fun! Giving them a sense of control can help keep them engaged and make the experience more enjoyable. Be mindful TytoCare offers both child and adult sized tongue depressor blades and Otoscope covers.

Exam Readiness Checklist

- ✓ Turn on the iPad and Tyto device and confirm all devices are charged + connected to the internet
- ✓ Clean Tyto device & attachments before each exam and at the beginning of the day with a 70% isopropyl alcohol swab
- ✓ Use new disposables for each visit and discard them once visit is complete
- ✓ Ensure Tyto device is plugged in and charging when not in use
- ✓ Use test connection tab to ensure device is paired and audio/visual is working

Inside your patient's kit



Tyto Exams Guidelines



Ear Exam

- **Attach the correct - sized speculum** to the otoscope, (adult or child sizes are available).
- **Pull the pinna back and up to straighten the ear canal**, and follow the darker area of the image with the otoscope until the eardrum is in view.
- **If the image is blurry, clean the otoscope lens** with alcohol on a cotton swab.
- Ear exams are **limited to 45 seconds**, but the clinician can chose to restart them via the dashboard.



Heart, Lung, Abdominal Sounds, and Heart Rate Exams

- Stethoscope exams should be **performed in a quiet room**.
- At the start of a stethoscope exam the **Point of care side is muted by default**, to prevent double sound inputs.
- Ensure the **stethoscope's rubber tip makes direct contact with the skin** for clear sound capture. It is recommended to perform the exam directly on the skin rather than over clothing to ensure accurate results.



Skin Exam

- **Hold the device as still as possible 2–4 inches above the surface** of the skin. If needed, click on the **'Focus' button** to improve the image sharpness.



Temperature Measurement

- **Point the device 1–2 inches from the center of the forehead**, making sure it's clear of sweat or hair.
- If you are prompted to **calibrate the thermometer, hold the device 1–2 inches from an internal wall at your height**, and let the clinician know when ready so they can initiate the calibration process..



Throat Exam

- Try performing the exam without the tongue depressor at first. If you cannot get a clear visual of the uvula and tonsils, connect the tongue depressor, adult or child sizes are available.
- If examining a child, consider recording the throat exam. The clinician may be able to capture a clear image of the throat which you can see when replaying the recording.

Troubleshooting



Internet Connectivity Issues:

- If you receive a 'Slow network' message, try moving closer to the Wi-Fi router.
- If you experience blurry images or the video is interrupted or freezes, try to move closer to the Wi-Fi router.
- If you experience any issues using the TytoCare application, please contact technical support at 866.971.TYTO (8986) option 2.
- If you were not able to complete the examination due to an issue on the point of care side, please cancel the visit and contact technical support at 866.971.TYTO (8986) option 2.
- If the patient experiences issues, try to complete the examination if possible and ask the patient to call customer support after the visit.



Device connectivity:

- To ensure the Tyto device is connected, make sure you see a green icon at the top of the screen. If the icon at the top of the screen is red, you will need to pair your Tyto device.



Sound interruptions:

- If you are having trouble hearing the clinician, turn up the volume on your device and make sure the clinician has not muted his microphone.